

The District has recently partnered with VEPO CrossConnex to help us convert to a paperless submission process.

All tests and test data must be submitted by using VEPO CrossConnex software. Your certified tester can download the free mobile application from the Apple App Store for Apple devices or Google Play for Android. Please notify your tester of your VEPO CrossConnex (VCC) number: XXXXXXXXXXXXXXXX. The tester will need the VCC number in order to submit your test with the VEPO CrossConnex mobile application. There is now a \$15 filing fee. More information on how to use CrossConnex can be found at www.veposolutions.com. We have also enclosed a letter explaining the program that you can give to your tester. If your tester submits your test in any other format than through VEPO CrossConnex, your account will be charged the \$15 filing fee plus a \$5 administrative fee.

In lieu of these annual test expenses, you may opt to have a pressure vacuum breaker (PVB) installed to satisfy the sprinkler system's backflow requirement. Once installed, PVB's do not require annual testing. Please contact your sprinkler company to see if a PVB is right for your sprinkler system.

Why are we changing the program?

The District is going paperless to increase efficiency and compliance.

Why CrossConnex?

CrossConnex has a mobile application that is user friendly and easy to use for processing the filing.

Why the filing fee?

The service CrossConnex provides is not free. We consider the fee appropriate for those customers who operate automatic underground sprinkler systems.

Why do I have to pay the fee?

As the beneficiary of the sprinkler system, the cost associated with the testing program is your responsibility. Customers without systems do not bear the cost.

What if my tester doesn't use CrossConnex?

There is no reason they should not. We urge them to call VEPO CrossConnex directly at 877-860-8376. If tests are submitted in any other fashion a \$5 admin fee in addition to the \$15 filing fee will be added to your account.

How will I know if you received my test?

You will automatically be emailed a copy of the test report once it reaches CrossConnex. You can always call for confirmation.

How can I avoid the test in the future?

If you install a pressure vacuum breaker (PVB) there is no annual testing requirement.

MANHASSET-LAKEVILLE WATER DISTRICT

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PAUL J. SCHRADER, P.E.
SUPERINTENDENT

June 3, 2019

Dear Testing Company,

This notice is to inform you the Manhasset-Lakeville Water District has contracted with VEPO CrossConnex to administer their cross connection control/backflow tracking program.

Start Dates:

- Beginning June 1, 2019 all annual backflow assembly test reports must be submitted electronically via the VEPO CrossConnex Mobile Application which can be downloaded at the Apple App Store or Google Play for Android devices. You also have the ability to enter test data via a website from a PC.
- Please make sure to obtain the VEPO CrossConnex (VCC) Number from your customer. The VCC# will be needed to access your customer's records.

Registration:

- If you need help setting up your profile with VEPO CrossConnex after downloading the application, please call 877-860-VEPO for assistance.
- Educational videos on how to set up and use the app can be found at www.vepocrossconnex.com.
- Please be sure your credentials are up to date. Each tester must have a NYS certified backflow tester license.

Filing Fees:

A key provision with the new procedures will be a filing fee that you, the contractor, will pay at the time of the backflow report submittal via the VEPO CrossConnex mobile application.

- The filing fee for backflow assemblies is \$15.00 per test report.
- Beginning June 1, 2019, all reports must be filed with the applicable filing fees.
- The fee is per backflow assembly test report submitted.
- For brand new assemblies or previously unknown assemblies, simply email the report submittal to VEPO CrossConnex at info@veposolutions.com.
- The fee is paid by the credit card used to establish your account.
- The District will charge owners \$20.00 for tests that are not submitted via CrossConnex.

There will be many benefits for you with this new program. Our goal is to be completely paperless in the coming years. Once established, test due notices will be emailed to both the tester of record and the owner. The company name and the phone number of the tester of record will also be listed on the customer notice, helping customer's reach you quickly.

Thank you for your assistance in getting this program established and for helping to ensure the safety of Manhasset-Lakeville's drinking water. Please contact us at (877) 860-VEPO or at info@veposolutions.com with any questions.

Thank you,

VEPO CrossConnex
Tom Moore